




Withdrawal Policy

- To request the release of funds from their verified account, the Client shall submit a withdrawal application through their personal profile. In completing the request, the Client must select one of the available withdrawal methods from the list and provide all required information.
- Once the Client submits a withdrawal request, it will be marked as "Requested." While the request is under review, it will be marked as "In Process." Once the "In Process" status is assigned, the requested amount will be deducted from the Client's account balance. When the withdrawal request receives a "Processed" status, the requested funds will be transferred to the payment system.
- Withdrawal requests are handled individually by the Company's finance department. The standard processing time is 3 to 4 business days. The Company reserves the right to extend the processing period, in which case the Client will be notified through any contact method provided in their profile.
- Clients are required to withdraw at least 80% of their account balance when submitting a withdrawal request. Failure to comply with this requirement will result in a 40% fee being applied to the transaction. For further details, please refer to the Deposits and Withdrawals section on the website.



- The Company reserves the right to extend processing times and/or revoke withdrawal requests made by the Client, without prior notice, in the course of an internal risk assessment. This may be triggered by activities that suggest, but are not limited to:
 - I. Fraudulent conduct;
 - II. Money laundering;
 - III. Misuse of the Company's General Fees Policy or violation of the Terms of the Agreement;
 - IV. Any other actions by the Client that may indicate a breach of the Agreement and/or applicable law.

For the purposes of such an assessment, the Company is entitled to immediately restrict access to the Client's account (without prior notice) and request any additional documentation deemed necessary to support the evaluation.

- The Client is permitted to withdraw funds exclusively to the payment system utilized for the initial deposit into their account. Should it be technically unfeasible to process the withdrawal to the original payment system, an alternative payment method must be selected. The payment details must align with the conditions specified by the Client in their personal profile.
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- The Client assumes full responsibility for the accuracy and completeness of the information provided to the Company in connection with the withdrawal request.
 - In the event that the Client has utilized a bank card for deposits, withdrawals must be processed to this bank card in amounts not exceeding the total deposited within 90 (ninety) calendar days from the most recent deposit. Please note that, due to current limitations, bank card withdrawals are not available. Consequently, alternative withdrawal methods will be prioritized.

